



# ENERGY edition

## Paducah Power System

Owned by the People of Paducah

paducahpower.com  
1500 Broadway, Paducah  
phone: 270.575.4000



### management team

**David C. Carroll**  
*General Manager*

**Rick Windhorst**  
*Assistant General Manager*

**Andrea Underwood**  
*Director of Human Resources and  
Community Relations*

**Doug Handley**  
*Director of Finance, Power Supply & Rates*

### board of directors

**Hardy Roberts** *Chairman*

**Mark Workman** *Vice Chair*

**Adolphus Jones** *Secretary/Treasurer*

**Sandra Wilson** *Member*

**Ed Hely** *Member*

## Security Renovations Displace Customer Service

Paducah Power System's building will undergo extensive renovations at the beginning of the year, requiring the closure of our lobby/customer service area. We will establish a temporary customer service center at 1515 Broadway, the building directly across the street from our headquarters. All customer service activity, including walk-up bill payments, and interaction with our engineering department will take place at that temporary location during construction. We will have no drive-thru option during that time. We apologize for the inconvenience, but the renovations will create safety and security issues that prevent us from keeping our building at 1500 Broadway open to the public during the work. The date that our customer service

location moves across the street will be announced later this month. The renovations are needed to resolve numerous security issues in our building.

"We moved into this building in 1993," said PPS General Manager Dave Carroll. "Regarding security, the world is a different place today than it was in 1993, and our work flow has changed, requiring us to modify our building to protect our employees, our visitors and customer information."

At its November meeting, the PPS Board approved a contract with M.P. Lawson Construction for \$485,000 to complete the project. The work is expected to begin in January and end in April.



## Giving Tree

During the Christmas season, people sometimes pay a friend's electric bill or ask how they can pay the bill of someone in need. This month, we have a "Giving Tree" in our lobby that has tags associated with accounts of PPS customers who need help with their bill. Those accounts were selected by area helping agencies. The tags will not contain names but will be labeled with descriptions such as "senior citizen", "family with children" and "impending disconnect". You may choose a tag, take it to our customer service desk and make the payment of your choice on that account.



To report an outage call  
**270-575-4010**



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Twitter and Instagram!

## Christmas in the Park

Christmas in the Park lights up Noble Park through December 31st. The event runs from 6-9pm, Sunday through Thursday nights and 6-10pm on Fridays and Saturdays. It includes new lighting displays by Banterra Bank this year. Admission is free, but volunteers will be accepting donations of canned goods and money each night. All the food and money will be divided between four charitable agencies: Family Service Society, Paducah Cooperative Ministry, The Salvation Army and St. Vincent DePaul Society. Those agencies were chosen because of the large number of people they serve, the way they cooperate to avoid duplication of services for clients and the fact that they provide heating assistance to clients.

Paducah Power began Christmas in the Park in 1997. The event has generated 891,838 pounds of canned goods and \$660,359 for local food pantries in the past twenty-one years the event has brightened Noble Park. The food donated during Christmas in the Park will support the service agencies well into the first quarter. While all nonperishable food items are welcome, staples like flour, sugar, rice and pasta and "meals in a can" such as soup and canned meats and stews are especially needed.

Area schools are competing this month for the top prize in our annual Christmas in the Park School Challenge. The school collecting the most pounds of canned goods per student will win \$1,000 for their school.

### Suggested Items

- Canned fruit and vegetables
- Soup
- Tuna
- Canned chicken
- Peanut Butter
- Ravioli
- Baby food
- Boxed potatoes
- Cereal
- Canned milk
- Rice
- Tomato sauce
- Spaghetti sauce
- Juices
- Baking mixes
- Frosting
- Jell-O and pudding mixes

### Lighting Sponsors

- Banterra Bank
- Baptist Health Paducah
- Mercy Health Lourdes
- Paducah Bank
- Regions Bank
- Steel Workers Local 550

### Supporting Sponsors

- WKYX/WKYQ
- Independence Bank
- Steve Reeves Welding & Fabrication
- West KY Painting



## Reminder



**Paducah Power System will be closed December 24, 25 and January 1.**

## Give a Powerful Gift

PPS sells gift certificates starting at \$10. Once purchased, the dollar amount is applied to the recipient's bill. Gift certificates may be purchased any



time throughout the year and are a good way to help someone in need

during the winter months. You may buy a gift certificate for someone and remain anonymous. For more information call 270-575-4000.



PPS crews greeted the Wall That Heals as it arrived in Paducah last month.