



ENERGY edition

Paducah Power System

Owned by the People of Paducah

paducahpower.com

1500 Broadway, Paducah

phone: 270.575.4000



management team

David C. Carroll
General Manager

Rick Windhorst
Assistant General Manager

Andrea Underwood
*Director of Human Resources and
Community Relations*

Doug Handley
Director of Finance, Power Supply & Rates

board of directors

Hardy Roberts *Chairman*

Mark Workman *Vice Chair*

Adolphus Jones *Secretary/Treasurer*

Sandra Wilson *Member*

Ed Hely *Member*

Rate Remains Unchanged

Paducah Power System will use available cash to prevent an increase in the utility’s Power Cost Adjustment (PCA). The PPS Board of Directors, last month, approved a budget for the new fiscal year that kept the PCA at \$0.00997 when the FY19 budget began July 1. The board’s action means that residential customers will pay a total kilowatt hour rate of 12.15 cents, the same rate they’ve paid for the past year.

The PCA, which affects residential and commercial accounts, is a billing practice used by utilities to collect enough revenue to recover wholesale power costs without changing their base rates every month. Since February 2014, the PPS Board and management have dropped the PCA 72%, lowering

the monthly bill for the average residential customer 16%. However, the utility’s ability to lower the PCA further is hampered by current market pressures.

“The expiration date for the savings we’ve been able to achieve to date with short-term solutions is getting closer,” said PPS General Manager Dave Carroll. “We can use available cash to prevent an increase in the PCA next month, but a long-term solution to our power supply issues is necessary to achieve a significant rate reduction.”

The board also approved quarterly reviews of the PCA instead of an annual review. Quarterly reviews allow the PCA to be more responsive to changes in power costs, minimizing overcollections or under collections.

Safety Milestone

Paducah Power System marked an important safety milestone last month. The utility achieved six years without a lost time accident, a rare accomplishment for an electric utility. The last lost time accident for PPS was June 6, 2012. Assistant General Manager, Rick Windhorst credits Paducah Power’s employees for reaching the six-year mark. “We have a strong safety program, but the key to staying safe is the hard work our employees put into executing that program and looking out for each other,” said Windhorst. All employees attend regular safety meetings tailored to the work within each department, there are additional monthly safety meetings for crews working around energized equipment and special classes for topics such as fire extinguishing, first aid and

workplace violence. All PPS employees are certified, every two years, in CPR and the use of defibrillators. PPS has a defibrillator with each line crew and at its headquarters at 1500 Broadway. All



PPS staff and board meetings start with a safety lesson.

Paducah Power currently holds the American Public Power Association’s highest award for safety and reliability, the RP3 Diamond Designation.

To report an outage call
270-575-4010



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Summer Savings

Hot weather always brings an increase in electric bills, and the increased usage started early this year due to the premature onset of summer-like weather. According to the National Weather Service, Paducah had the warmest May on record with daily highs at least seven degrees above normal. One way to take the surprise out of those summer bills is to monitor your usage throughout the month and make adjustments as needed. You can use our website or mobile app to do that. Other tips for taking control of your usage include:

- Set your air conditioner to 78 or higher or stick with the warmest setting you can tolerate.
- Clean air conditioning filters every month and get your system checked by a professional once a year to ensure that it's functioning as efficiently and inexpensively as possible.
- Leaking ductwork accounts for 25% of cooling costs in the average home, so have your ducts tested and have any leaks repaired by a qualified contractor. Duct cleaning is not the same as duct sealing.
- Use a programmable thermostat to automatically increase the temperature when no one is home during the day and to lower it right before everyone returns home.
- If you have an air conditioning unit running on the first floor of



your home, shut all the doors on the second floor. The less space your air conditioner needs to cool, the quicker and easier it will do so.

- Install ceiling fans in each bedroom to keep air circulating as you sleep. When you use a ceiling fan, you can raise your thermostat a few degrees.
- Keep shades closed when the air conditioner is on. Sunny windows can make your air conditioner work two to three times harder.
- Replace your incandescent light bulbs with energy efficient LED bulbs. Look for the Energy Star label when buying bulbs.
- Run your dishwasher only when it is fully loaded, and turn off the dry cycle and air-dry dishes instead.
- Wash only full loads of laundry. Use a clothesline instead of the clothes dryer.
- Use the microwave or grill as much as possible since baking food in the oven heats up the house and forces your air conditioner to work more.

Customer Service Survey

Paducah Power System will conduct a customer service survey at the end of this month and in early August. You may be contacted by phone or email to answer questions about our service. If you are contacted, we hope you will participate as your feedback is very important to us as we work to provide you with excellent customer service. One of our goals set during our strategic planning process this year was to set the bar for exceptional customer service. This survey will provide us with much needed information for determining how to meet that goal.



Reminder



The PPS Power for Patients Blood Drive will be September 5th and 6th at the Cherry Civic Center. The drive is open to everyone. PPS customers donating will get a one time \$15 credit on their electric bill. You must wait 56 days between blood donations.

Pay as You Go



Our "Pay as You Go" program for residential customers is an alternative to traditional monthly billing that gives you flexibility and control over your electric usage and payment schedule. If your financial situation makes it easier for you to make several small payments throughout the month instead of one larger payment, contact our Customer Service Department at 270-575-4000 and ask about Pay as You Go.

Water Heater Rebates



Get money back when you replace your old water heater with a new efficient electric

water heater. Replacing an electric water heater earns you a \$50 rebate from PPS. Get a \$100 rebate for replacing a gas water heater. Find out more by calling Julie Colvis at 270-575-4032.