



Paducah Power System

Owned by the People of Paducah

paducahpower.com

1500 Broadway, Paducah

phone: 270.575.4000



ENERGY edition

Dispose of Your Old Light Bulbs

Paducah Power System will collect old fluorescent light bulbs at the annual city/county Spring Clean-up Day, April 14th. Each year, the city and county join to give McCracken County residents a one-day opportunity to get rid of all sorts of solid waste and household hazardous waste, free of charge. Spring Clean-up Day will run from 7am to 2pm at 829 Burnette Street.

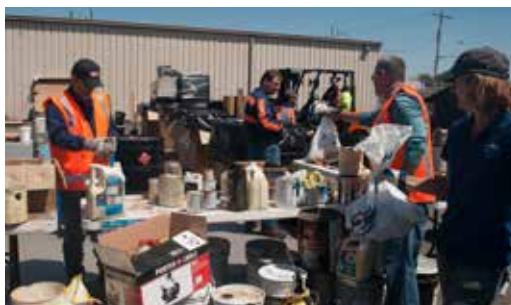


Paducah Power will partner with Clean Earth, Inc. to encourage people to safely dispose of old fluorescent bulbs you may have around the house or garage. Fluorescent bulbs contain a small amount of mercury and are not recommended for residential curbside trash pick-up. There are few places that accept them for disposal. All types of fluorescent bulbs will be accepted at Spring Clean-Up Day. They must be unbroken. Each family turning in old fluorescent bulbs will receive one new LED bulb.

Paducah Power will also accept liquid mercury and mercury filled items. To safely package mercury filled items for transportation to the event, consider duct taping the lids of containers to prevent spillage. Double bag (using a Ziploc type bag) any container and do not handle mercury over a sink or drain.

Other items collected that day include weed killers, household insecticides, paint, cleaners, solvents, pesticides, batteries and transmission fluid. You may also drop off E-scrap, such as computers, monitors, TV's, keyboards, printers and cell phones.

This collection is for Paducah-McCracken County residential customers. Residents must bring a driver's license to verify residency. For more information about the bulb collection call Andrea Underwood at 270-575-4025 or email aunderwood@paducahpower.com. Other questions about Spring Clean-up Day can be directed to the city of Paducah Engineering-Public Works Department at 270-444-8511.



management team

David C. Carroll
General Manager

Andrea Underwood
Director of Community Relations & Marketing

Rick Windhorst
Director of Engineering & Operations

Doug Handley
Director of Finance, Power Supply & Rates

board of directors

Hardy Roberts *Chairman*

Mark Workman *Vice Chair*

Adolphus Jones *Secretary/Treasurer*

Sandra Wilson *Member*

Ed Hely *Member*

To report an outage call
270-575-4010



Follow us on Facebook,
Twitter and Instagram!

Benefits of Public Power-Mobile App

One of the best ways to control your bill is to regularly monitor your power usage and adjust as needed. Many of our Pay As You Go (PAYGO) customers do a good job of this because they receive daily texts from us and notice an increase in usage within one or two days instead a month after the fact, like our traditional billing customers. However, you don't have to be a PAYGO customer to monitor your usage. All PPS customers can download our mobile app or register at our website, paducahpower.com, to see their daily usage. We encourage you to check your usage every few days, especially during extreme



temperatures. By being informed, you can make changes that can save you money. It may also help you to catch an issue with your water heater or HVAC unit that is causing excessive usage. To find out more, call 270-575-4000, go to paducahpower.com or download our app, and start saving today.



PPS Hires Finance Director

Doug Handley has joined Paducah Power System as the Director of Finance, Power Supply and Rates. He fills a position vacated by Dave Carroll who was promoted to PPS General Manager. Handley most recently lived in DeLand, Florida. For 24 years, he worked as a consultant for the national consulting/engineering firm R.W. Beck. For the past nine years, he's had his own utility consulting firm. "Doug has extensive experience with power supply and rates, and his thirty plus years of experience and contacts are a good match for our needs," said Carroll. Handley began work in mid-February.



Wilson Joins PPS Board of Directors



Sandra Wilson being sworn in to the PPS Board of Directors

Paducah City Commissioner Sandra Wilson joined the Paducah Power System Board in February. She replaced Jeff Pederson as the city's representative on the board. Wilson first was elected to the city commission in November 2012 and currently serves as the President of the Paducah Area Chamber of Commerce.

Call Before You Dig



If you are planning a spring project that involves digging, you should first make a free call to Kentucky 811. Digging without a call could result in injuries, legal problems, interruption of utilities or project delays. Dial 8-1-1 at least two full business days before you dig. Find out more at www.kentucky811.org.

Alerts & Reminders

You can receive text and email alerts from Paducah Power regarding your account. Receive alerts about outages, high energy usage, payments, your due date and past due bills. It's a free service and can be a handy way to keep tabs on your usage. Sign up by downloading our free mobile app from the Apple or Android app stores, by clicking the "Pay My Bill" tab on our webpage, paducahpower.com, or by calling our Customer Service Department at 270-575-4000.

Budget Billing

Avoid wide swings in your bills between seasons by signing up for our Budget Billing program. Under Budget Billing, you pay a rolling average of your power costs from the previous twelve months. To sign up, call 270-575-4000.

Customer Service Principles

Paducah Power System has ten Customer Service Principles, created by PPS employees and used each day as we interact with customers.

Customer Service Principle #1-Safety first in all that we do.