



# PADUCAH POWER SYSTEM

Owned by the People of Paducah

[paducahpower.com](http://paducahpower.com)

1500 Broadway, Paducah

phone: 270.575.4000



# ENERGY edition

## PPS Wins Community Service Award

The American Public Power Association (APPA) has selected Paducah Power System as one of only three winners of its 2019 Community Service Award. PPS received the award at the National APPA Conference last month.

The honor recognizes “good neighbor” activities that demonstrate the commitment of the utility and its employees to the community it serves. PPS received the honor for its long record of service through Christmas in the Park. The annual lighting event has generated nearly one-million-pounds of canned goods and more than \$700,000 for area helping agencies in the past 22 years. Each year, the event touches thousands of lives, including volunteers, school children, businesses and those who receive the donations. The other two winners were Anaheim Public Utilities (California) and Grant County Public Utility District (Washington).

The APPA is the voice for non-for-profit, community owned utilities that power 2,000 towns and cities nationwide. The agency represents public power before the federal government, to protect the interests of the people served by public utilities, to advocate on electricity policy and advise on technology and training.



Photo-Left to right: Decosta Jenkins, APPA Awards Committee Chair and President & CEO of Nashville Electric Service in Tennessee, Andrea Underwood, Director of Human Resources & Community Relations for Paducah Power and Coleman Smoak, APPA Board Chair and General Manager of Piedmont Municipal Power Agency in Greer, South Carolina.

## management team

**David C. Carroll**  
*General Manager*

**Rick Windhorst**  
*Assistant General Manager*

**Andrea Underwood**  
*Director of Human Resources and  
Community Relations*

**Doug Handley**  
*Director of Finance, Power Supply & Rates*

**Eileen Miller**  
*Business Systems Manager*

## board of directors

**Hardy Roberts** *Chairman*

**Mark Workman** *Vice Chair*

**Adolphus Jones** *Secretary/Treasurer*

**Sandra Wilson** *Member*

**Ed Hely** *Member*

## PCA Adjustment

The Power Cost Adjustment (PCA) on Paducah Power bills is adjusted quarterly to reflect up-and-down fluctuations in the cost of wholesale power PPS buys. The PCA, which is applied to each kilowatt hour used by residential and commercial accounts, is a billing practice used by utilities to collect enough revenue to recover wholesale power costs without changing their base rates every month.

Quarterly reviews allow the PCA to be more responsive to changes in power costs than annual reviews, minimizing overcollections or under collections. The new PCA had not been determined when this newsletter went to print and was scheduled to be announced at the board meeting in late June when board members voted on a budget for the new fiscal year starting July 1.

To report an outage call  
**270-575-4010**



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Twitter and Instagram!

## Renovations Complete

After four months of renovations and security upgrades, we reopened our lobby at 1500 Broadway last month. Since February, all customer service operations were housed in our temporary center across the street. The construction wrapped up in early May, and we moved all operations back to 1500 Broadway June 10. The renovations were to resolve major security issues, improve work flow and customer privacy and increase energy efficiency. The new foyer now allows customers 24-hour access to our payment kiosk in that building. Since reopening, PPS has implemented a new security policy. Visitors coming to PPS for business other than normal customer service activities must produce an ID and sign in before being given access to areas outside of our lobby.



## Summer Savings

Hot weather always brings an increase in electric bills. One way to take the surprise out of those summer bills is to monitor your usage throughout the month and adjust as needed. You can use our website or mobile app to do that. Other tips for taking control of your usage include:

- Set your air conditioner to 78 or higher or stick with the warmest setting you can tolerate.
- Clean air conditioning filters every month and get your system checked by a professional once a year to ensure that it's functioning as efficiently and inexpensively as possible.
- Leaking ductwork accounts for 25% of cooling costs in the average home, so have your ducts tested and have any leaks repaired by a qualified contractor. Duct cleaning is not the same as duct sealing.
- Use a programmable thermostat to automatically increase the temperature when no one is home during the day and to lower it right before everyone returns home.
- If you have an air conditioning unit running on the first floor of your home, shut all the doors on the second floor. The less space your air conditioner needs to cool, the quicker and easier it will do so.
- Install ceiling fans in each bedroom to keep air circulating as you sleep. When you use a ceiling fan, you can raise your thermostat a few degrees.
- Keep shades closed when the air conditioner is on. Sunny windows can make your air conditioner work two to three times harder.
- Replace your incandescent light bulbs with energy efficient LED bulbs. Look for the Energy Star label when buying bulbs.
- Run your dishwasher only when it is fully loaded, and turn off the dry cycle and air-dry dishes instead.
- Wash only full loads of laundry. Use a clothesline instead of the clothes dryer.
- Use the microwave or grill as much as possible since baking food in the oven heats up the house and forces your air conditioner to work more.

## Reminder



The PPS Power for Patients Blood Drive will be September 4th and 5th at the Cherry Civic Center. The drive is open to everyone. PPS customers donating will get a one-time \$15 credit on their electric bill. You must wait 56 days between blood donations.

## Pay as You Go



Our "Pay as You Go" program for residential customers is an alternative to traditional monthly billing that gives you flexibility and control over your electric usage and payment schedule. If your financial situation makes it easier for you to make several small payments throughout the month instead of one larger payment, contact our Customer Service Department at 270-575-4000 and ask about Pay as You Go.

## Security Light Repairs



Help us to keep your neighborhood lighted. If a security light on your property is not working, please notify our service department at 270-575-4010 so that we can repair it. You may also use that number to report nonworking street lights.