



PADUCAH POWER SYSTEM

Owned by the People of Paducah

paducahpower.com
1500 Broadway, Paducah
phone: 270.575.4000



ENERGY edition

Ready for Spring

The tornados in Tennessee last month demonstrated the need to be prepared for Spring storms and the power outages that can result. Like other emergency service providers, PPS stays ready to respond at any time to weather related outages, and we encourage you to be prepared, too. It’s especially important if your health depends on electrically powered medical equipment.

Storm Kit

People who rely on electrically powered medical equipment for survival should have a backup power supply or a plan for getting assistance with their medical equipment. It’s also a good idea to keep a storm kit that includes: bottled water, bleach for sanitation purposes, non-perishable food, a manual can opener, batteries in various sizes, flashlights, matches, non-electric portable heater, prescription refills, baby wipes and hand sanitizer, a car charger for your phone, cash, disposable camera to document damage for insurance (in case your phone cannot be charged) and a written list of important phone numbers including insurance and medical contacts.

Outage Reporting

One of the biggest advantages of our automated meter reading system is that we receive an alert when a meter stops working, so we usually know about your outage before you have a chance to contact us. You may report an outage to us by calling 270-575-4000. During widespread outages we often receive hundreds of calls, so you may get a busy signal, but know that people are answering the phones. Facebook is the slowest method for relaying outage



information to us as that site is not monitored as closely as our phones. In the near future, we will be sharing information with you on how you can report outages to us via text.

Outage Map

You can follow the progress of power outages on our webpage, paducahpower.com. Click on the “Outage Map” tab at the top right portion of the page. You will find the map and indicators of the size of outage and location of work crews.

Generators

Generators should be tested regularly. An improperly used generator can be deadly to homeowners and utility workers. Never try to power your house wiring by plugging a generator into a wall outlet or attaching it to your breaker box. This is known as “back feeding” and creates an electrocution risk for line crews working nearby and neighbors served by the same transformer. The only recommended method to connect a generator to house wiring is to have a qualified electrician install a power transfer switch.

management team

David C. Carroll
General Manager

Rick Windhorst
Assistant General Manager

Andrea Underwood
Director of Human Resources and Community Relations

Doug Handley
Director of Finance, Power Supply & Rates

Eileen Miller
Business Systems Manager

board of directors

Hardy Roberts *Chairman*

Mark Workman *Vice Chair*

Adolphus Jones *Secretary/Treasurer*

Sandra Wilson *Member*

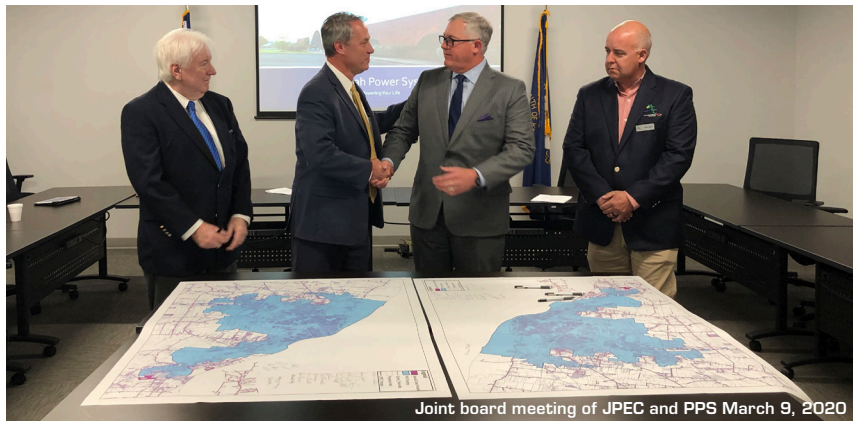
Ed Hely *Member*

To report an outage call
270-575-4010



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Boundary Agreement Reached



Joint board meeting of JPEC and PPS March 9, 2020

In March, Jackson Purchase Energy (JPEC) and Paducah Power System (PPS) formalized a territorial agreement designed to facilitate economic development and customer service. The utilities worked together over several months to develop the agreement, which gives Greater Paducah Economic Development (GPED) the documentation and mapping to clearly see what land parcels are served by each utility.

“This marks a new era of cooperation between our two utilities, working together to facilitate growth in our community,” said PPS General Manager Dave Carroll. PPS and JPEC have been without an agreement for many years which sometimes led to confusion or delays in establishing service for commercial developments at the shared edges of their territories. Carroll said, “This deal eliminates those issues and allows us to immediately start

sharing information about economic development incentive rates to industrial prospects.”

“This agreement allows our utilities to speak with one voice to potential economic development clients,” said Greg Grissom, President and CEO of Jackson Purchase Energy. “The old saying that ‘good fences make good neighbors’, is true. We are very pleased that both PPS and JPEC compromised to reach this historic agreement.”

The formal agreement took effect March 9.

The 1972 Electric Territorial Boundary Act encourages the orderly development of retail electric service, grants an exclusive service territory and prohibits a utility from serving consumers not in its certified territory. PPS and JPEC share approximately 41 miles of boundary.

Paducah Power serves 22,500 electrical customers in McCracken County and provides a fiber optic backbone for numerous local broadband providers.

Jackson Purchase Energy is a non-profit, member-owned rural electric cooperative with its headquarters in Paducah, KY. The Cooperative provides electric service to more than 30,000 consumer-members in all or portions of six counties: Ballard, Carlisle, McCracken, Graves, Marshall and Livingston counties.



PPS employees prepare and serve a meal at Community Kitchen recently



Call Before You Dig

If you are planning a spring project that involves digging, you should first make a free call to Kentucky 811. Digging without a call could result in injuries, legal problems, interruption of utilities or project delays. Dial 8-1-1 at least two full business days before you dig. Find out more at www.kentucky811.org

Mobile App



The PPS mobile app makes it easy to pay your bill with your phone and track your daily energy usage. It can be found in the App Store and Android Market. Download the free app now and start managing your account from your phone or tablet. If you don't know how to use it, just stop by our building at 1500 Broadway, and we'll be glad to show you.

CPR Training



All PPS employees were recertified in First Aid, CPR and the use of Automated External Defibrillators (AED) in February. They receive this training every two years. PPS has AEDs with all line crews and near our lobby at 1500 Broadway.