



ENERGY edition

PADUCAH POWER SYSTEM

Owned by the People of Paducah

paducahpower.com
1500 Broadway, Paducah
phone: 270.575.4000



management team

David C. Carroll
General Manager

Rick Windhorst
Assistant General Manager

Andrea Underwood
Director of Human Resources and
Community Relations

Doug Handley
Director of Finance, Power Supply & Rates

Eileen Miller
Business Systems Manager

board of directors

Hardy Roberts Chairman

Mark Workman Vice Chair

Adolphus Jones Secretary/Treasurer

Sandra Wilson Member

Ed Hely Member

To report an outage call
270-575-4010

Prepare Now to Avoid A Crisis

One of the most common questions we receive is about the resumption of disconnections for nonpayment. At the printing of this newsletter in September, we still had a freeze on disconnections. That is in place until the governor lifts the state of emergency or issues a special order regarding disconnections. While we don't know when that will happen, we believe it could be sooner rather than later because of the recent resumption of evictions and the pressure the governor's office is facing regarding utilities.

The Interim Joint Committee on Local Government recently heard testimony regarding the operating issues the freeze has created for Kentucky utilities and the growing debt of customers. Some customers are accumulating debt they may never be able to pay. Other customers do not understand the governor's order and falsely believe their bill has been forgiven instead of delayed, so they have stopped paying. These issues eventually affect all customers because of the utility's need to cover the cost of wholesale power already consumed and to adequately and safely provide a critical service to its community. The situation will become even more challenging when winter heating season gets underway.

We recognize this is a difficult time for many, so when disconnections resume, we will give customers several days' notice to prepare for that change. However, we recommend that you plan now for the eventual return to normal operations. Let us help you to take some control of a bill you're struggling to pay instead of waiting until it becomes an even bigger crisis. We encourage you to do the following:

- Pay what you can on your account, even if it's a small amount.
- Contact our customer service department at 270-575-4000 to discuss your options for handling your past due balance.
- Seek financial assistance through local helping agencies. They received additional energy assistance funds through the Cares Act and are paying on delinquent electric bills now, but you want to reach them before those funds are depleted.

Helping Agencies:

West Kentucky Allied Services	709 S 22nd St Apt 9	444-7380
Family Service Society	827 Joe Clifton Dr	443-4838
Paducah Cooperative Ministry	402 Legion Dr	442-6795
Salvation Army	3100 Irvin Cobb Dr	442-2198
St Vincent DePaul	2025 Cairo Rd	442-9351

Christmas in the Park is on!



Paducah Power System is proceeding with plans for the 24th annual Christmas in the Park. Our hope is to hold the lighting display fundraiser in much the same way as we have previously. COVID 19 guidelines will likely prevent a lighting ceremony and Walk Under the Lights. They will also probably prompt some new rules for our volunteers manning the Santa House. However, we think the community needs this event more than ever and are committed to doing all we can to make it happen. Barring unforeseen circumstances, the event will begin Wednesday, November 25. The installation of the lights began October 1.



Follow us on Facebook,
Twitter and Instagram!

Celebrating Public Power

This month, Paducah Power System is joining 2,000 other not-for-profit utilities across the United States in celebrating the benefits of public power. Each October, utilities belonging to the American Public Power Association work to make people aware of the accessibility, reliability, safety and community support that public utilities provide.

Paducah Power System's reliability rate is 99.99%.

Our customer service approval ratings are significantly higher than that of other municipal electric companies.

Our board meetings are open to the public, and customers can easily meet face to face with our employees. Because we are a public utility, our managers, board members and employees are all local people who share the same concerns for our community that our consumers have and pay the same electric rates our customers pay. Our employees are required to live nearby so they can respond quickly to outages.

PPS also works regularly with community leaders to recruit new industry to the area and to encourage economic development.



Some of the ways we serve the community as a publicly owned utility:

- Annual seed money for Operation Round-Up utility assistance program.
- Special industrial rate to help recruit new industry.
- More than \$1 million in in-lieu-of-tax payments made to local schools districts last year.
- Numerous educational programs in local schools each year.
- 1,037,908 pounds of canned goods and \$739, 839 collected for area food pantries through Christmas in the Park since 1997.
- 4,350 units of blood collected during the history of Power for Patients Blood Drives and regular employee blood drives.
- More than \$20,000 contributed to United Way last year by PPS employees, making us one of the top ten supporters of the agency.
- Awarded \$90,000 in scholarships to area high school students since 2006 and contributed to the WKCTC scholarship program.
- 90,000 LBS of electronic waste collected during free community E-scrap collections.
- Annual mercury and fluorescent bulb collection. Free fluorescent bulb disposal for customers.

Rate Review Process

The Electric Plant Board continues to hold monthly workshops for its year-long rate review process. The short workshops occur at the end of their regular monthly meetings and include topics such as cost of service design, customer incentives and rate design issues. This method is intended to give the board plenty of time to consider the information and feedback from the community, while providing transparency for customers. The goal is to complete the process and present a final rate design to the board in April. Any new rates voted upon would go into effect July 1, 2021. The board meets the second Monday of each month at noon via Zoom. The Zoom link is posted on our Facebook page. The workshops are recorded and posted on our website, paducahpower.com, under the "Rate Review Process" tab.



Power for Patients

We collected 244 units of blood during our annual Power for Patients Blood Drive last month. That's our second highest total in the history of the fourteen-year-old event. Thanks to every who came by and made it a great day for the Red Cross.



LED Street Lights

PPS continues to replace all existing streetlights with new LED fixtures. The year-long project was slowed by the altered staffing schedules during the early stages of the COVID 19 restrictions. The project has since resumed and is about 75% complete.



Adopt A Duck

Support survivors of domestic violence by adopting a duck for just \$5! The Merryman House Domestic Crisis Center will hold its 6th Annual PaDucky Derby on October 24, 2020 at 3 p.m. at the Noble Park Pond in Paducah, KY. All proceeds from the PaDucky Derby will benefit the Merryman House. Adopt your duck at www.duckrace.com/paducah.