



PADUCAH POWER SYSTEM

Owned by the People of Paducah

paducahpower.com
1500 Broadway, Paducah
phone: 270.575.4000



ENERGY edition

Our lobby reopened last month, following the decline in local COVID cases. We welcome you inside our building where we are following COVID safety protocols. If you prefer, you may still do business with us over the phone, through our website or from our drive-through.

Spring Readiness



Prepare now for Spring storms and the power outages that can result. PPS stays ready to respond at any time to weather related outages, and we encourage you to do the same, especially if you depend on electrically powered medical equipment for survival.

Backup Plan

People who rely on electrically powered medical equipment should have a backup power supply or a plan for getting assistance with their medical equipment. Storms can cause outages that may last several hours or even days.

Outage Reporting

You may report an outage to us by calling 270-575-4000. During widespread outages we often receive hundreds of calls, so you may get a busy signal, but know that people are answering the phones. Because of our automated meter reading system, we receive an alert when a meter stops working, so we likely know about your outage before you have a chance to contact us. Facebook is the slowest method for relaying outage information to us as that site is not monitored as closely as our phones.

Outage Map

Follow the progress of weather-related power outages on our webpage, paducahpower.com. Click on the “Outage Map” tab at the top right portion of the page.

Storm Kit

Keep a storm kit that includes bottled water, bleach for sanitation purposes, non-perishable food, a manual can opener, batteries in various sizes, flashlights, matches, non-electric portable heater, prescription refills, baby wipes and hand sanitizer. Also include a car charger for your phone, cash, disposable camera to document damage for insurance (in case your phone cannot be charged) and a written list of important phone numbers, including insurance and medical contacts.

Generators

Generators should be tested regularly. An improperly used generator can be deadly to homeowners and utility workers. Never try to power your house wiring by plugging a generator into a wall outlet or attaching it to your breaker box. This is known as “back feeding” and creates an electrocution risk for line crews working nearby and neighbors served by the same transformer. The only recommended method to connect a generator to house wiring is to have a qualified electrician install a power transfer switch.

management team

David C. Carroll
General Manager

Rick Windhorst
Assistant General Manager

Andrea Underwood
*Director of Human Resources and
Community Relations*

Doug Handley
Director of Finance, Power Supply & Rates

Eileen Miller
Business Systems Manager

board of directors

Hardy Roberts *Chairman*

Mark Workman *Vice Chair*

Ed Hely *Secretary/Treasurer*

Sandra Wilson *Member*

Darryl Pea *Member*

To report an outage call
270-575-4000



Follow us on Facebook,
Twitter and Instagram!

Spring Safety

Spring cleaning will force many people onto ladders for maintenance around the home. Bringing a ladder into contact with an overhead power line can cause electrocution. Keep the following tips in mind when using a ladder in your yard.



- Look up. Note the location of overhead power lines.
- Always assume overhead power lines are energized and dangerous.
- Do not use metal ladders near overhead power lines.
- When moving a ladder, always lower it and carry it horizontally.
- Follow the 1:4 rule—for every four feet between the ground and the place where the ladder is resting against a roof, set the feet of the ladder out one foot horizontally.

Power Saver Tip

It's a great time to save on your electric bill by taking advantage of the spring temperatures. Paducah Power System recommends opening your windows while you're home and creating a cross breeze to cool your house instead of running the air conditioner. Use fans to make your home more comfortable instead of cranking up the air conditioner, but remember, fans cool people-not rooms- so turn them off when you leave the room.

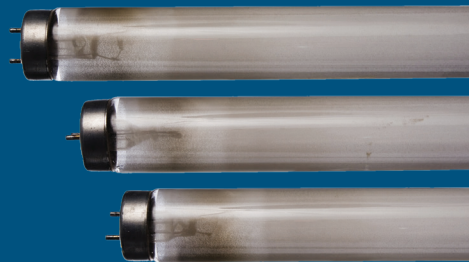


Help us Find You

One of the best ways customers can help us to help them during an outage, especially at night, is to make sure their home is clearly marked with its street number. Not only will this assist Paducah Power crews, it will help emergency services responders during a fire, crime or medical emergency at the home. The postal service will appreciate the effort, too.



Spring Clean-up Day



Paducah-McCracken County Spring Clean-up Day is Saturday, April 24 from 7am to 2pm at 829 Burnett Street. The event is free and open to McCracken County residents. You can dispose of your old chemicals, paint, batteries, tires and electronic waste. PPS will be there to collect fluorescent tubes and bulbs, liquid mercury and mercury filled items.

Balloons and Kites



Each year, thousands of outages are caused by metallic balloons getting into electrical equipment. Kites tangled in our lines can be a safety hazard to children, as well. We encourage you to fly kites and balloons in open areas where there are no overhead power lines, and, if one does become tangled in our equipment, never attempt to remove it. Please contact us instead.



Call Before You Dig

If you are planning a spring project that involves digging, you should first make a free call to Kentucky 811. Digging without a call could result in injuries, legal problems, interruption of utilities or project delays. Dial 8-1-1 at least two full business days before you dig. Find out more at www.kentucky811.org