



PADUCAH POWER SYSTEM

Owned by the People of Paducah

paducahpower.com
1500 Broadway, Paducah
phone: 270.575.4000



ENERGY edition

Service During COVID 19



As of the printing of this newsletter, the Paducah Power System lobby at 1500 Broadway remained closed because of the high levels of coronavirus in the area. We look forward to reopening it when the health situation improves and continue to regularly assess our ability to safely open the doors again. Fortunately, most business with us can be done online at paducahpower.com or over the phone, 270-575-4000. Our drive-thru is open Monday through Friday from 7am to 4:30pm, and our phones are answered 24-hours a day. We have payment kiosks at our front doors and at the South side Walmart that are accessible 24-hours a day and another kiosk at Banks Market in Lone Oak that is available during store hours. Our drop boxes are located at Cape Electric in Lone Oak, at the South side Kroger and at our parking lot at 1500

Broadway. If you have any questions, please call us. We want to provide the best customer service possible under the current circumstances and look forward to helping you.

management team

David C. Carroll
General Manager

Rick Windhorst
Assistant General Manager

Andrea Underwood
*Director of Human Resources and
Community Relations*

Doug Handley
Director of Finance, Power Supply & Rates

Eileen Miller
Business Systems Manager

Scholarships Available

High school seniors and non-traditional college students who are Paducah Power customers can apply this month for the 2021 PPS Scholarship Program. The application is available online, at www.paducahpower.com. Click on “Community”, scroll down to “Scholarship Program” and then download the application. It must be returned to PPS by 4pm on February 26.



Each year, Paducah Power System awards three \$2,000 scholarships. The scholarships are for one student attending any public college or university in Kentucky, one student attending West Kentucky Community and Technical College (including non-traditional students) and another student enrolling in a certified trade /apprenticeship program. In addition to reaching 2021 high school graduates on a university or community college path, we strongly encourage students of all ages in trade and apprenticeship programs to apply.

Applicants must have had an account with Paducah Power or lived with a parent or legal guardian for at least one full calendar year in a household that is served by PPS. Applicants must also have a cumulative GPA of 2.5 or higher. For more information call 270-575-4025.

board of directors

Hardy Roberts *Chairman*

Mark Workman *Vice Chair*

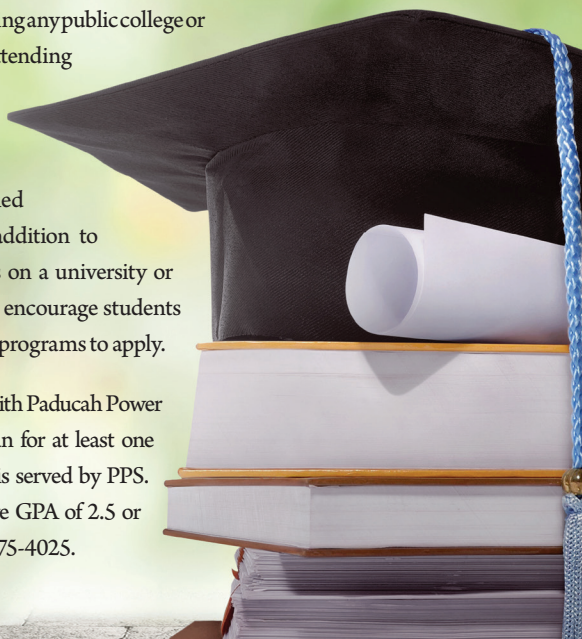
Ed Hely *Secretary/Treasurer*

Sandra Wilson *Member*

To report an outage call
270-575-4010



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Christmas Donation Success

Despite the challenges of COVID-19 Paducah Power System's holiday collections for area helping agencies brought in a record amount of money. Christmas in the Park generated \$51,044, nearly \$7,000 more than the previous record. The amount of canned goods collected during the Noble Park lighting event was down, significantly, because of the cancellation of the annual School Challenge which normally accounts for more than half of the food contributions. COVID-19 caused scheduling and logistic issues that made the School Challenge impossible to hold. 28,923 pounds of canned goods were collected at Noble Park. All the food and money from Christmas in the Park were divided

among Paducah Cooperative Ministry, the Salvation Army, Family Service Society and St. Vincent DePaul Society with the assistance of Wagner Moving and Storage, Supply Solutions and McKeel Equipment.

Another \$9,654 was donated for payment on electric bills of those in need through the PPS Giving Tree, bringing the total charitable cash donations to more than \$60,000. The utility payments were especially helpful to customers this year because of the economic issues caused by COVID-19. We are grateful for all the contributions this year to the Giving Tree and Christmas in the Park and thank everyone who donated money, food, time, and services to our holiday events.

Utility Assistance

If you need assistance with your electric bill, you may contact West Kentucky Allied Services. During this time of year, they distribute crisis LIHEAP funds, while the funds last, to households that are facing disconnection of utilities. A disconnection notice is required as a part of the application process. West Kentucky Allied Services also administers Paducah Power System's Operation Round Up utility assistance program. They can be reached at 270-444-7380.

The following agencies may also help with your bill:

- Family Service Society..... 827 Joe Clifton Dr. 270-443-4838
- Paducah Cooperative Ministry 402 Legion Dr. 270-422-6795
- Salvation Army..... 3100 Irvin Cobb Dr. 270-442-2198
- St Vincent DePaul..... 2025 Cairo Rd..... 270-442-9351

Space Heater Safety

People often use space heaters this time of year. Keep in mind, they can be very inefficient and drive up your electric bill. You can check out an energy monitor from PPS to test your space heater and see how much it costs to run. Customers are often surprised to see how expensive it is to operate their space heater. To check out a monitor, contact Julie Colvis at 270-575-4000.

Two safety hazards associated with the improper use of space heaters are fire and carbon monoxide poisoning. Space heaters can cause fires if they are placed too close

to flammable materials such as drapes, furniture or bedding. When using a space heater put the heater on a hard, level surface at least three feet away from furniture, drapes and bedding. Never leave a space heater unattended or on when you go to sleep. Purchase a space heater that is correctly rated for your home. An oversized heater could deplete the available oxygen, producing excess carbon monoxide.



Street Lights



Paducah Power System maintains the street lights in Paducah. Help us to maintain a safe community by reporting any problems with a street light. If you see a light that is out, burning all day, or going on and off, please give us a call at 575-4010.

Water Heater Loan



Paducah Power System offers zero percent interest financing up to six months on electric water heaters. For more information contact Julie Colvis at 270-575-4000.



Pay As You Go

Our "Pay As You Go" program for residential customers is an alternative to traditional monthly billing that gives you flexibility and control over your electric usage and payment schedule. If your financial situation makes it easier for you to make several small payments throughout the month instead of one larger payment, contact our Customer Service Department at 270-575-4000 and ask about PAYGO.